FortiAP 11C

QuickStart Guide

November 07, 2012

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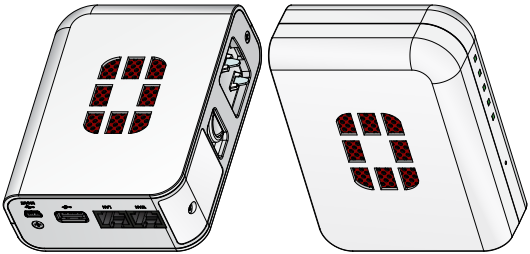
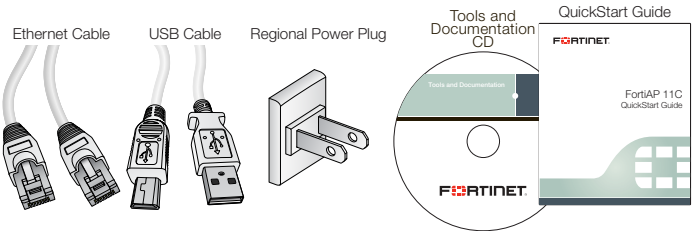
Package Contents

Fortinet's FortiAP wireless thin access points deliver secure, identity-driven WiFi client access that creates a fortified WLAN network that is centrally managed by a FortiGate or FortiWiFi platform.

Your box contains the following:

- FortiAP 11C
- QuickStart Guide
- Tools and Documentation CD
- Ethernet Cable
- USB Cable
- Regional Power Plug



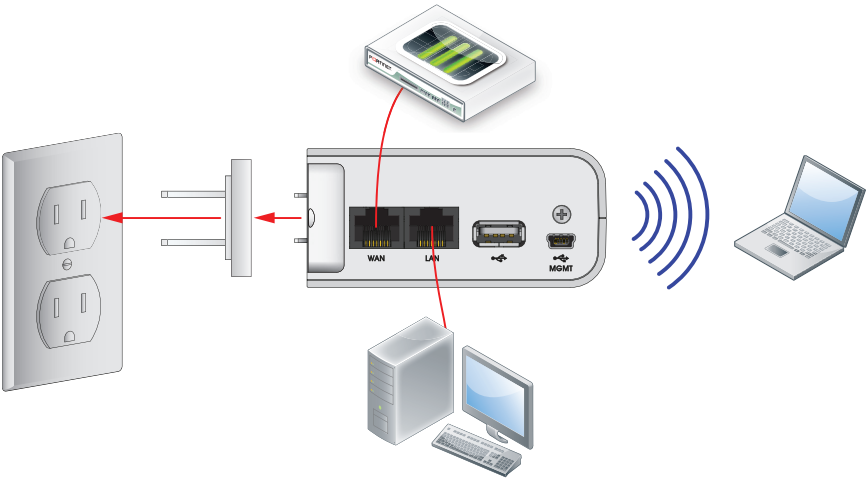


Connecting Your FortiAP Unit

The FortiAP 11C plugs directly into an electrical outlet with the provided regional power plug.

To connect the FortiAP unit:

1. Insert an Ethernet cable into the WAN port of the FortiAP unit.
2. Insert the other end of the Ethernet cable into your FortiGate or FortiWifi unit.
3. Connect the provided regional power plug and then plug the device into an electrical outlet. The Power LED will light up.



Configuring Your FortiAP Unit

The FortiAP unit is designed to require no configuration in most networks. *Zero Configuration* mode works if the unit is directly connected to the FortiGate or FortiWifi performing the Wireless LAN Controller (WLC) functions, or on the same layer-2 network and subnet as the FortiGate or FortiWifi unit.

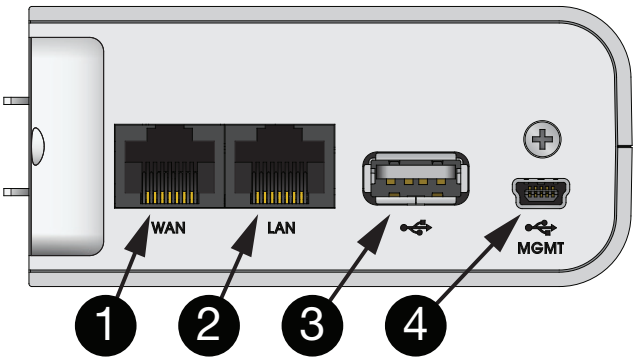
To enable the FortiAP using Zero Configuration:

1. After connecting the FortiAP unit as described in the previous chapter, the unit goes through its boot procedure and requests an IP address from the DHCP server.
2. If the IP address is retrieved successfully, the FortiAP enters discovery mode to locate a FortiGate or FortiWifi wireless controller. The discovery modes are:
   - Broadcast
   - Multicast
   - DHCP option 138
3. Verify that the FortiAP has successfully connected to the controller.

   In the FortiGate Web-based Manager, go to *WiFi Controller* > *Managed Access Points* > *Managed FortiAP*. A successfully discovered unit displays an orange circle with a question mark.
4. Select the access point and click *Edit*.
5. In the *State* field, select *Authorize*.
6. In the *AP Profile* field, select change, then select a profile from the list and click *OK*.
7. The configuration is downloaded from the wireless controller to the FortiAP and the WiFi LED lights up.

For more information, see the Deploying Wireless Networks Guide, available on Fortinet's documentation website, http://docs.fortinet.com.

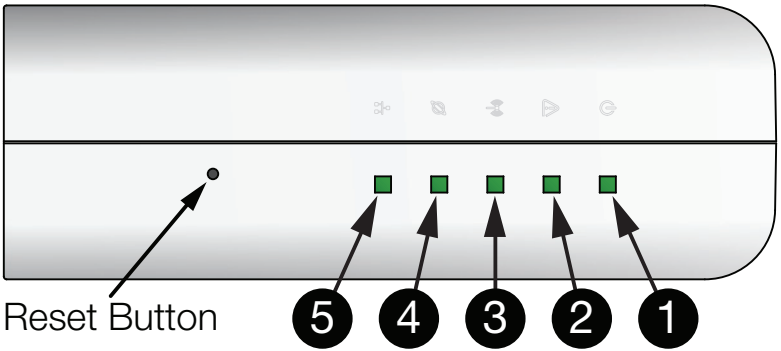
Technical Specifications



#	Interface	Type	Description
1	WAN	RJ-45	Gigabit Ethernet port for connection to your network and the Internet.
2	LAN	RJ-45	Gigabit Ethernet port for connection to your network and the Internet. Not currently supported; to be supported in a future release.
3	USB	USB-A	USB server port for USB key, modem, or management functions.
4	USB MGMT	USB Mini-B	Client port for management.
	Reset Button		Hold for 5 seconds to reset the FortiAP unit to its factory defaults.

Hardware Specification	Description
WiFi Radios	Refer to the product datasheet.
Memory	Refer to the product datasheet.
Indoor/outdoor Deployment	Indoor Only.

LED Specifications



#	LED	State	Description
1	Power	Green	The unit is on.
		Off	The unit is off.
2	Status	Green	The unit has successfully connected to a controller.
		Flashing Green	The unit is booting up.
		Flashing Amber	The unit is searching for a controller.
		Amber	The unit has a fault.
3	WiFi	Flashing Green	The wireless port is active.
		Off	The wireless interface is down.
4 & 5	WAN and LAN	Green	Connected at 1000Mbps.
		Amber	Connected at 10/100Mbps.
		Flashing Green	Link activity at 1000Mbps.
		Flashing Amber	Link activity at 10/100Mbps.
		Off	No link established.

Documentation and Links

The following Fortinet web pages provide information and resources for your Fortinet product:

1. **Customer Service & Support:** https://support.fortinet.com

   On this page you can create a support account with Fortinet, register and manage your products, download updates, firmware images and release notes, and create technical support tickets.

2. **Technical Documentation:** http://docs.fortinet.com

   This page provides the most up-to-date versions of Fortinet publications for the entire family of Fortinet products. The following guides provide more information on the installation and configuration of your FortiAP unit:

   - Deploying Wireless Networks: This guide describes how to configure wireless networks with FortiWiFi, FortiGate, and FortiAP units.
   - Wireless Starter Kit: This guide provides example configurations of FortiAP thin wireless access points.

3. **Knowledge Base:** http://kb.fortinet.com

   This page provides Fortinet technical documentation, such as troubleshooting, how-to articles, example configurations , FAQs, technical notes, and more.

4. **Technical Discussion Forums:** https://support.fortinet.com/forum

   This page allows you to communicate with other customers and Fortinet partners about Fortinet products, services, and configuration issues in a forum environment.

5. **Training Services:** http://training.fortinet.com

   This page provides course descriptions, availability, schedules, and locations of training programs in your area.

6. **FortiGuard Threat Research and Response:** http://www.fortiguard.com

   This page provides up-to-date information on vulnerabilities and threats, and includes a virus scanner, Internet Protocol (IP) signature look-up, web filtering tools, and related information.

Tools and Documentation CD

The tools and documents on this CD are current as of shipping time.

Comments on Technical Documentation

Please send comments or information about any errors or omissions in this or any Fortinet technical documents to techdoc@fortinet.com.

Cautions and Warnings

Please review the following cautions and warnings.

Environmental specifications

Operating temperature: 32 to 104°F (0 to 40°C)

If you install your Fortinet product in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, make sure to install the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature.

Storage temperature: -31 to 158°F (-35 to 70°C)

Humidity: 10 to 90% non-condensing

FCC Compliance

The Fortinet product has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE: Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for uncontrolled environments. This equipment should be installed and operated with a minimum distance of 21cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Industry Canada Statement

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Règlement d'Industry Canada

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 21cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 21 cm de distance entre la source de rayonnement et votre corps.

European Conformity (CE) - EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Grounding

Ensure your Fortinet product is connected and properly grounded to a lightning and surge protector. WAN or LAN connections that enter the premises from outside the building should be connected to an Ethernet CAT5 (10/100 Mb/s) surge protector.

Shielded Twisted Pair (STP) Ethernet cables should be used whenever possible rather than Unshielded Twisted Pair (UTP).

Do not connect or disconnect cables during lightning activity to avoid damage to your Fortinet product or personal injury.

Electrostatic discharge (ESD) can damage Fortinet equipment. Only perform the procedures described in this document from an ESD workstation. If no such station is available, you can provide some ESD protection by wearing an anti-static wrist strap and attaching it to an available ESD connector or other bare metal object.

Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to your local regulations.

Caution: Fuses are only replaceable by authorized service personnel.

Register Your Product

If you did not yet register your Fortinet product, please register your product now.

Register

Register your Fortinet product in order to receive:

• Technical Support • New product features • Protection from new threats

Enregistrer

Vous devez enregistrer le produit pour recevoir:

• Support technique • Nouvelles fonctionnalitées du produit • Protection contre de nouvelles menaces

Registra

La reistrazione ti permette di usufruire di:

• Supporto Tecnico • Nuove funzionalita • Proteezione dalle ultime minaccce

Registrar

Debe registrar el producto para recibir:

• Apoyo técnico • Nuevas funcionalidades del producto • Protección contra ataques

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