





FortiVoice-VM is a virtual IP-PBX that delivers all the features of FortiVoice 200-series systems without the hardware. It's the most economical way to get FortiVoice if you're already running your own VM servers. And if you're a service provider who wants to add hosted solutions to your offerings, FortiVoice-VM is perfect for you. With simple licensing, unprecedented pricing and instant deployment, FortiVoice-VM is better than hardware. Supports up to 300 IP extensions with up to 50 concurrent VoIP calls.

FortiVoice-VM gives you total call control and sophisticated communication features for excellent customer service and efficient employee collaboration. Simple, flexible and affordable, FortiVoice-VM includes everything you need to handle calls professionally, control communication costs and stay connected everywhere.

## **Built-in fundamentals**

FortiVoice-VM systems include all the fundamentals of enterprise-class voice communications. Auto attendants, voice messaging, ring groups, conferencing and much more are built-in, and the licensing is simple; 50 extensions come with the base license, and you can add up to 250 more in blocks of 25.

## User appeal

Your people will like it too. The FortiVoice personal web portal lets your staff view their call logs, configure and manage their own messaging and access other features. Your employees get control over their phones, and your IT staff gets a break from having to configure every little change

## **Key Features & Benefits**

Multilocation networking	Integrates multiple locations, around the block or across the country with no long-distance charges.
Rich call features	Line/extension appearance, call queue, call barge, phone profile, ring group, call recording, rule-based dial plan, individual/group voicemail, and much more.
Flexibility	Multiple mode scheduling, flexible number management, re-assignable extensions, and caller ID modification.
Ease of configuration	Visual auto attendant config, built-in DHCP server, auto phone provisioning and web-based management and user web portal.
Comprehensive system monitoring	Real-time call status monitoring, call statistics, call logs, and call reports, and network traffic capture.

# The network voice solution from the network security experts

- Built-in features, including auto attendants, music on hold, remote extensions and much more
- Web-based management and user interfaces
- Password policy enforcement
- Real-time call status monitoring
- · Call recording
- Line/extension appearance
- Call queue
- Call barge
- · Auto provisioning
- Rule-based dial plan

FORTIVOICE AWARDS













# **FEATURES**

<ul> <li>Automatic phone provisioning</li> </ul>	Mode scheduling
Auto attendants	<ul> <li>Personal and system speed dial</li> </ul>
<ul> <li>Individual and group voicemail</li> </ul>	Web-based management interface
Remote extensions	Web-based user portal
<ul> <li>External IP extensions</li> </ul>	<ul> <li>Web-based directory lookup</li> </ul>
Dial-by-name directory	Web-based operator console
<ul> <li>Voicemail</li> </ul>	<ul> <li>Personal blacklist</li> </ul>
<ul> <li>Voicemail to e-mail</li> </ul>	Line/extension appearance
Music on hold	<ul> <li>Call recording and remote storage</li> </ul>
Ring groups	802.1Q VLAN support
Fax over IP	Network traffic capture
Fax archive	SIP over TLS
Fax to e-mail	Password policy enforcement
Send fax from user portal	Call conference/bridge
LDAP authenticate	Call hold/transfer/park/pickup
User privileges	Intercom
Rule-based dial plan	Call forward
Hot desking	Paging to selected phones
Virtual number	Call queue

•	Call barge
•	Follow-me
•	Real-time call status monitoring
•	Call detail record logging
•	Call report

•	Caller ID modification
•	Caller-based direct inward dialing
•	Multilocation networking
•	PRI and R2 signaling
•	High availability

# **SPECIFICATIONS**

	FORTIVOICE-VM
Capacity	
VoIP trunks	20
IP extensions	50–300 based on license
Concurrent calls	50
Auto attendants	20
Conferences	10

FortiVoice-VM is supported for use in the US, Canada, France, Germany, Italy, Spain, the UK, and more. For up-to-date availability information, visit **www.fortivoice.com/availability.html**.

# **ORDER INFORMATION**

Product	SKU	Description
FortiVoice-VM	FVC-VM-BASE	Base license for stackable FortiVoice-VM (includes 50 extensions)
	FVC-VM-25	License to add 25 extensions to FortiVoice-VM (Maximum 300 in total)
	FC1-10-T00VM-248-02-12	1 Year FortiCare, 24x7 phone, OS updates: Renewals (1-50 extensions)
	FC2-10-T00VM-248-02-12	1 Year FortiCare, 24x7 phone, OS updates: Renewals (1-125 extensions)
	FC3-10-T00VM-248-02-12	1 Year FortiCare, 24x7 phone, OS updates: Renewals (1-250 extensions)
Related Products	SKU	Description
FortiVoice-200D	FVC-200D	FortiVoice-200D, 4x 10/100/1000 ports, 4 GB RAM, 1x 1 TB storage.
	FVC-200D-BDL-311-12	Hardware plus 1 year 8x5 FortiCare
	FC-10-T0200-311-02-DD	8x5 FortiCare Contract
	FC-10-T0200-247-02-DD	24x7 FortiCare Contract
FortiVoice-200D-T	FVC-200D-T	FortiVoice-200D-T, 4x 10/100/1000 ports, 4x FXO, 1x FXS, 1x PRI, 4 GB RAM, 1x 1 TB storage.
	FVC-200D-T-BDL-311-12	Hardware plus 1 year 8x5 FortiCare
	FC-10-T0201-311-02-DD	8x5 FortiCare Contract
	FC-10-T0201-247-02-DD	24x7 FortiCare Contract
FortiVoice-2000E-T2	FVC-2000E-T2	FortiVoice-2000E-T2, 4x 10/100/1000 ports, 2x PRI, 8 GB RAM, 1x 1 TB Storage, 2000 extensions, 100 VoIP trunks.
	FVC-2000E-T2-BDL-311-12	Hardware plus 1 year 8x5 FortiCare
	FC-10-T2000-311-02-DD	8x5 FortiCare Contract
	FC-10-T2000-247-02-DD	24x7 FortiCare Contract



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