

# CloudCare

## Powerful, layered online security services for small and medium businesses

CloudCare is a cloud-based security platform that helps IT professionals monitor threats and deliver layered, security services to multiple offices, networks, and devices. CloudCare's powerful combination of endpoint and network security services provide an unparalleled level of protection, in a central platform, where you only pay for the security services you need.

### Deploy enterprise-grade IT security services

Deliver a range of IT security services that provide complete, in-depth protection against all forms of malware and other cyberthreats – whether they originate from inside or outside the network via email, websites, or the Internet.

### Monitor threats from a single dashboard

Configure alerts based on specific device actions and monitor from a centralized dashboard for full transparency into individual device issues as well as threats that might be spreading among connected devices.

### Connect securely to any managed device

Help Desk personnel can use our free remote support tool to connect securely to any device with the CloudCare agent installed and remotely resolve issues, perform tasks, reboot computers, transfer files, and chat with users.



## Features

### Intuitive Dashboard

View all alerts at-a-glance, address issues, and get the information you need to make informed decisions, add services, and take speedy action to increase uptime, stability, and security.

### Comprehensive Reporting

Gather data from service overviews, alert summaries, and content filtering and generate easy-to-read, detailed activity reports with the click of a button.

### Device and Policy Management

Scale business operations and reduce maintenance with managed device security and policy changes that automatically configure themselves in real time on agent-controlled devices.

### Real-time Alerting

Configure alerts for important issues that need your attention and immediately send email/SMS messages to affected parties, improving your reaction time and limiting exposure.

## Services

### Managed Antivirus

Deploy Avast Business Antivirus Pro Plus antivirus service to all devices under management from the CloudCare console to protect devices, data, and employees from the latest cyberthreats.

### Content Filtering

Increase productivity and block access to unsafe websites and online distractions to keep employees safe and productive during their working hours.

### Secure Web Gateway

Block access to malicious websites, downloads, and locations to prevent attacks from harming your network or stealing any data.

### Backup

Avoid costly downtime with a range of online and on-premise backup and recovery solutions that protect files, applications, servers, and more.

### Email Security

Stop spam and secure incoming and outgoing emails with pay-as-you-go email security services that include Antispam, Email Archive Lite, Email Archive, and Encrypted Email.

## System Requirements

### Supported Operating Systems

- Microsoft Windows XP SP3
- Any edition Windows Vista® SP2 or higher, except Starter Edition (32-bit, 64-bit)
- Windows 7 SP1 or higher (32-bit, 64-bit)
- Windows 8/8.1, except RT & Starter Edition (32-bit, 64-bit)
- Windows 10, except Mobile & IoT Core Edition (32-bit, 64-bit)
- Windows Server 2003 (R2, 32-bit, 64-bit) and 2008 (R2, 32-bit, 64-bit)
- Windows Small Business Server 2003, 2008, 2011
- Windows Server 2012 r2

### Minimum & Recommended Hardware Requirements

- 1.5GHz Intel® Pentium® 4 or faster processor (or equivalent)
- 750 MB of free hard drive space minimum (2 GB of free hard drive space recommended)
- 512 MB of RAM (1GB recommended)

### Supported Browsers

- Mozilla Firefox
- Google Chrome

### Open Source Used in CloudCare Agent

- Open SSL: <http://www.openssl.org>
- TinyXML: [www.grinninglizard.com/tinyxml](http://www.grinninglizard.com/tinyxml)
- Gloom: <http://camaya.net/gloom>
- Zlib: <http://www.zlib.net>
- SQLite: <http://www.sqlite.org>

## About Avast Business

Avast Business provides integrated, enterprise-grade endpoint and network security solutions for SMBs and IT service providers. Backed by the largest, most globally dispersed threat detection network, the Avast Business security portfolio makes it easy and affordable to secure, manage, and monitor complex networks. The result is superior protection that businesses can count on.

For more information about our managed services and cybersecurity solutions, visit [www.avast.com/business](http://www.avast.com/business) or click [here](#) to learn more about CloudCare.